



**GOVERNMENT DENTAL COLLEGE AND HOSPITAL,
MUMBAI
DEPARTMENT OF PEDIATRIC AND PREVENTIVE
DENTISTRY**



Parent Feedback Form: Sensory Adapted Dental Environment (SADE)

Introduction:

Department of Pediatric Dentistry at GDCH Mumbai has a special clinic; SADE- Sensory Adapted Dental Environment Centre which caters specifically to the dental needs of children with special health care needs. It calms all 5 bodily senses of the patients and directs them towards a positive and safe dental experience. Hence, a survey was conducted in our department to assess the experience of the parents of the children who gets their treatment at our SADE facility.

Aim:

To assess experience of the parents of the children who got their treatment at our SADE clinic from June'23 – June'24

Methodology:

A survey form was given to the 150 parents of the children who underwent treatment at our SADE clinic after their treatment was complete. The questionnaire had 9 close ended questions and 2 open ended questions.

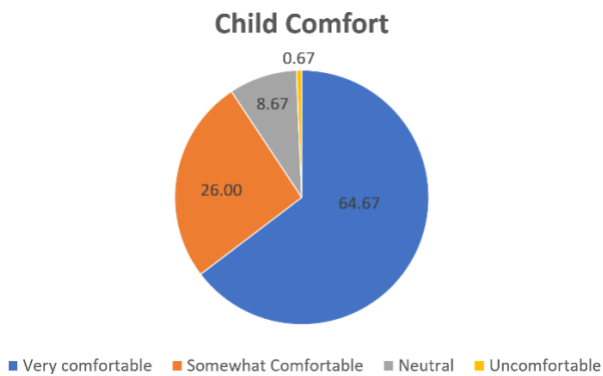
Following is the survey form:

<p>GOVERNMENT DENTAL COLLEGE AND HOSPITAL, MUMBAI DEPARTMENT OF PAEDIATRIC & PREVENTIVE DENTISTRY</p> <p>Parent Feedback Form: Sensory Adaptive Dental Environment (SADE)</p> <p>Patient Information Parent's Name: Child's Name: Age/Sex: Date of Visit: Address:</p> <p>Instructions: Please rate the following aspects of your experience at our Paediatric Dentistry department by marking the appropriate response.</p> <p>Q1. Did the attending dentist explain the concept and procedure of treatment in the SADE setting? a. Yes b. No</p> <p>Q2. What was your initial impression of the SADE set up and environment? a. Very positive b. Positive c. Neutral d. Negative</p> <p>Q3. How well did the dental team interact with your child? a. Very friendly b. Somewhat friendly c. Neutral d. Unfriendly</p> <p>Q4. How comfortable was the child during the visit? a. Very comfortable b. Somewhat comfortable c. Neutral d. Uncomfortable</p>	<p>Q5. How satisfied were you with the care provided by the dentist? a. Very satisfied b. Somewhat satisfied c. Neutral d. Dissatisfied</p> <p>Q6. Were your concerns and questions addressed satisfactorily during the visit? a. yes, completely b. yes, some what c. Neutral d. No, not completely</p> <p>Q7. Rate the quality of equipment and technology available in SADE Room. a. Excellent b. Good c. Fair d. Poor</p> <p>Q8. How would you rate the overall experience of at our SADE facility ? a. Excellent b. Good c. Fair d. Poor</p> <p>Q9. Would you recommend SADE facility at our institute to others ? a. Definitely yes b. Yes c. Maybe d. No</p> <p>Q10. Did the child have any past dental experience? If yes, did you find any difference in child's behaviour during the treatment between routine dental operator setting and the SADE Room ?</p> <p>Q11. Any specific improvements you would like to see in the SADE Room ?</p>
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Results:

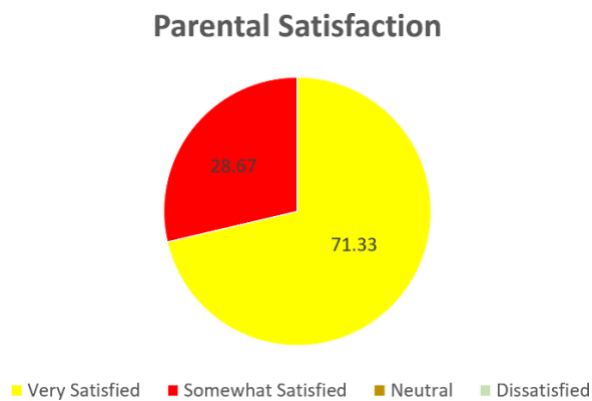
Results were drawn based on 3 main criteria:

1. Child Comfort



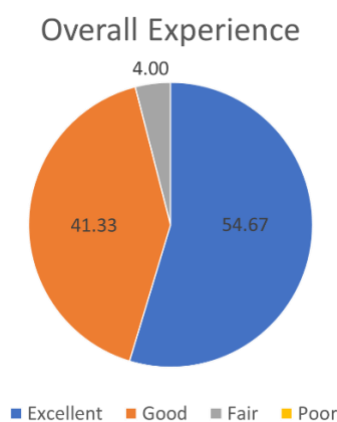
80% of parents reported that their children were comfortable during the procedure.

2. Parent Satisfaction



71.3% of parents were very satisfied with the care provided by the dentist.

3. Overall Experience of the parent & child



54.67% of parents and children had an excellent experience at our SADE facility.

Conclusion:

SADE facility in our department has helped a lot of parents and children overcome the fear of dental treatment. They find this setup like none other. They usually enter the operatory with apprehension and leave with great satisfaction .

